

22 April 2020

HSBC WARNS AGAINST PHISHING EMAILS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to two phishing emails purported to be sent by HSBC. One of the phishing email suggests that recipients should open the attachment, and the other informs the recipients of a transfer deposit.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Customers are advised not to open the attachment in the email or provide the sender with any personal information.

Below are the screen captures of the phishing emails:

Phishing Email 1

| From: HSBC Advising Service <irenelcleung@hsbc.com.hk> Sent: Thursday, April 16, 2020 12:10 PM To:</irenelcleung@hsbc.com.hk> |
|--|
| Subject: Payment Advice - Advice Ref:[G81300227715] / Priority payment |
| Dear Sir/Madam, |
| The attached payment advice is issued at the request of our customer. The advice is for your reference only. |
| Kindly confirm payment and client Ref details from attached swift Copy and advice accordingly. |
| You can Use The generated passworld hsbc.@12345 to open your swift copy and confirm your custormer urgently. |
| Yours faithfully, Global Payments and Cash Management HSBC |
| *************************************** |
| This is an auto-generated email, please DO NOT REPLY. Any replies to this email will be disregarded. |
| ****************** |

Phishing Email 2



If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,715bn at 31 December 2019, HSBC is one of the world's largest banking and financial services organisations.

ends/all