

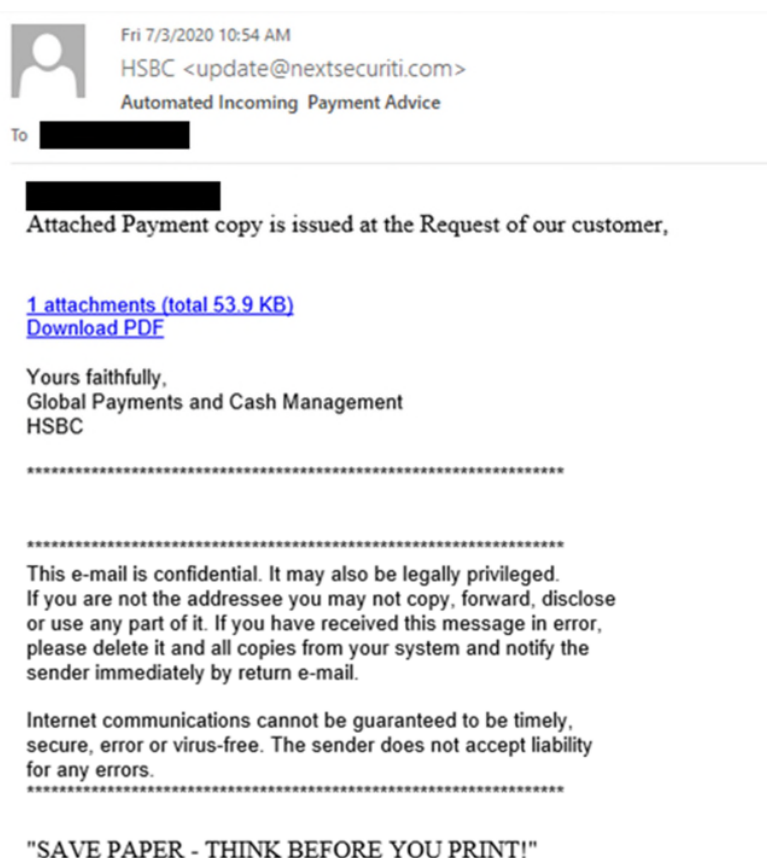
7 July 2020

**HSBC WARNS AGAINST PHISHING EMAILS**

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to two phishing emails which were issued from non-HSBC email addresses. Both phishing emails inform the recipients of a payment advice and suggest recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Customers are advised not to open the attachment in the emails.

Below are the screen captures of the phishing emails:

Phishing Email 1

## Phishing Email 2

From: [HSBC HK](#) <adm@lonqtemp.com>  
Sent: 2020年7月1日 16:29  
To: [REDACTED]  
Subject: Fw: Payment Advice - e-Advice Ref:[BIBA862005676]

Dear info,

Upon the request from our customer, Please find attached payment e-Advice for your reference.

Yours faithfully  
HSBC

親愛的先生/小姐：

根据请求，请附上付款电子通知供您参考。

香港上海匯豐銀行 謹啟

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We maintain strict security standards and procedures to prevent unauthorised access to information about you. HSBC will never contact you by e-mail or otherwise to ask you to validate personal information such as your user ID, password, or account numbers. If you receive such a request, please call our Direct Financial Services hotline (852) 2748 8222.

Please do not reply to this e-mail. Should you wish to contact us, please send your e-mail to [commercialbanking@hsbc.com.hk](mailto:commercialbanking@hsbc.com.hk) and we will respond to you.

Note: it is important that you do not provide your account or credit card numbers, or convey any confidential information or banking instructions, in your reply mail.

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

*ends/more*

### **The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,918bn at 31 March 2020, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*