

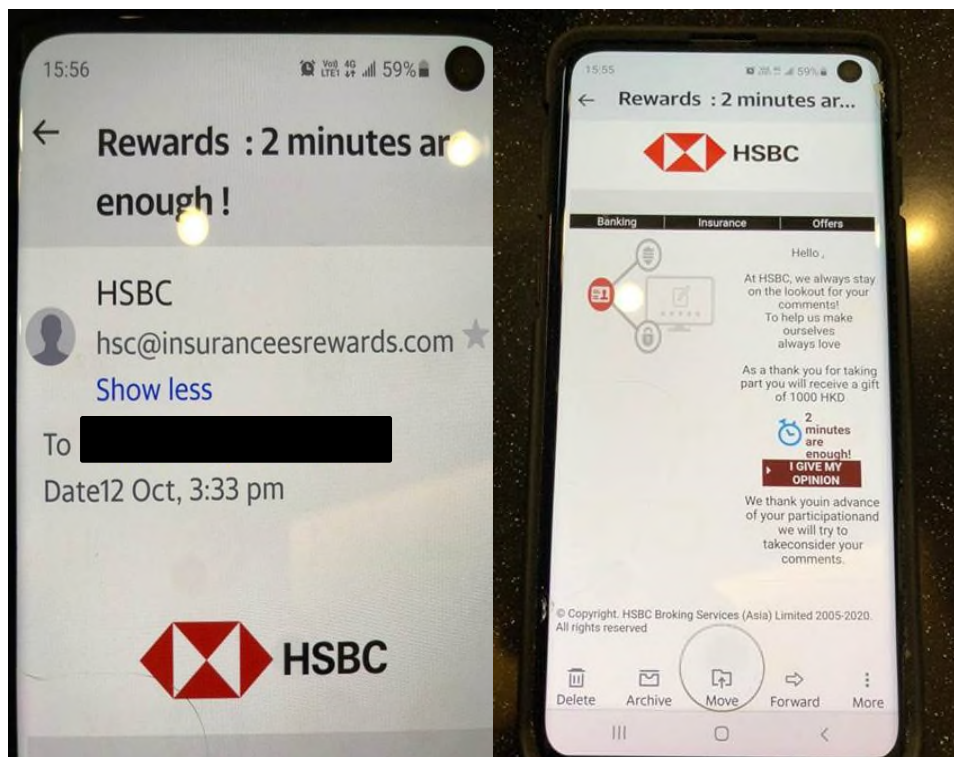
2 November 2020

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email, which requested customers to fill out a survey and they will be rewarded with a gift that worth HKD1,000.

We would like to remind customers that the Bank has no connection with the phishing email involved, which was sent through a non-HSBC email address (hsc@insuranceerewards.com). Customers should disregard this email and avoid disclosing any personal information or clicking any link in the email.

Below is the screen capture of the phishing email:

Phishing Email

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 or report to the Police.

ends/more

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,956bn at 30 September 2020, HSBC is one of the world's largest banking and financial services organisations.

ends/all