

15 December 2020

HSBC TAI WAI BRANCH AND HIN KENG ESTATE DAY& NIGHT PLUS TEMPORARILY CLOSED

HSBC Tai Wai Branch (Shops 42-44, MTR Tai Wai Station, Sha Tin, New Territories) will be closed from 16 December until further notice as a close relative of a staff member has tested positive for COVID-19 on 15 December. Meanwhile, Hin Keng Estate Day & Night Plus (Shop 118-120, G/F, Wing B, Hin Keng Shopping Centre, Hin Keng Estate, 69 Che Kung Miu Road, Sha Tin, New Territories), which is supported by Tai Wai Branch staff, will be temporarily closed.

The concerned staff was working at the branch on 15 December. The individual had no symptoms of sickness and had been wearing mask while on duty. The staff member has been admitted to quarantine camp as required. All staff members have been wearing masks and have their temperature taken on a daily basis, as required by the Bank.

Deep cleaning and disinfection has been arranged at the branch. As a precaution, the Bank has requested all employees at that branch to have virus testing and will provide them with all necessary assistance.

The health of its employees and customers is the Bank's top priority. To better protect employees and visitors, temperature screening has been implemented at all the branches, all individuals are required to put on a mask during their visit at the Bank's premises. Hand sanitiser is also available in all branches for use, if needed.

Should customers have enquiry about the branch or any concerns, they may call HSBC customer hotline 2233 3000 or the Centre for Health Protection Hotline (Tel: 2125 1111 / 2125 1122) for advice.

For latest arrangement of HSBC branch operation, please visit <https://www.hsbc.com.hk/legal/important-notice/#branch>

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The Hongkong and Shanghai Banking Corporation Limited

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