



9 February 2022

### **TEMPORARY SERVICE SUSPENSION AT DISCOVERY BAY BRANCH & PIONEER CENTRE BRANCH**

With effect from today, HSBC Discovery Bay Branch (Shop G13, G12D & G15A, G/F, Discovery Bay Plaza, Discovery Bay, Lantau Island) will be closed temporarily as the premises has been included in the compulsory testing notice by the Hong Kong Government. Meanwhile, services at Pioneer Centre Branch (Shop 218, 2/F, Pioneer Centre, 750 Nathan Road, Mong Kok) will be suspended temporarily as a staff member was tested positive of COVID-19. The person was last working in the branch on 8 February, 2022.

Deep cleaning and disinfection has been arranged at the branches. The adjacent Express Banking will continue to operate as normal. All employees at the two branches will have virus testing and the Bank will provide them with the necessary assistance.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers, while balancing the need to ensure normal banking services to the community.

For enquiries about HSBC branch services, customers may call or WhatsApp the Bank on 2233 3000. Customers may connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at <https://www.hsbc.com.hk/important-notices/>.

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#### **The Hongkong and Shanghai Banking Corporation Limited**

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